

15.7.3 Determination that Good Cause Does Not Exist

If the W-2 agency determines that the applicant or participant does not have good cause for failing to cooperate with efforts directed at establishing paternity and obtaining child support payments, and there is no exemption for noncooperation (see [15.5.1](#)), the individual is not eligible for W-2. The W-2 agency must update the **Child Support Information** section of the **CWW Absent Parent** page, which will deny or close W-2. (See [15.4.1](#))